

WHO ARE WE?

The Balonne Shire Visitor Information Centre is located on the terrace overlooking the Balonne River. We are an accredited Visitor Information Centre and must comply with certain requirements to maintain that accreditation.

The Visitor Information Centre is operated by the Balonne Shire Council and supervised by the Tourism Development Officer. In addition there are two part time Tourism Services Officers who work throughout the week.

Tourism is an important part of our region and contributes significantly to the local economy and the individual contributions made by our volunteers are greatly appreciated.

Promotion of our region takes many paths but once visitors arrive we need to welcome them and encourage them to experience our whole Shire.

Our task at the Visitor Information Centre is to promote our region and to encourage length of stay. With more than 16,000 tourists to the Centre each year you can understand why we need your help.

In addition to helping staff and the community, visitors really appreciate the warm welcome of a volunteer who loves their local area.

WHAT NEXT?

Phone, email or drop into the Visitor Information Centre.

Balonne Shire
Visitor Information Centre
114 The Terrace
St George QLD 4487
Ph: 07 4620 8877
vic@balonne.qld.gov.au
www.balonne.qld.gov.au

- Pop in and discuss our needs and your interests.
- Spend some time learning about how we operate.
- Negotiate your time on the roster.



Do you enjoy meeting new people and love living in the Balonne Shire?

Try volunteering at the
Balonne Shire
Visitor Information Centre!



Visitors really appreciate the warm welcome of a volunteer who loves their local area. We currently need more volunteers during weekends, so why not join our friendly team today?



TOURISM VOLUNTEERING WILL HELP YOU TO:

CONNECT with others

NETWORK with peers

CONTRIBUTE your time for the benefit of your region

GAIN valuable skills and attributes by attending organised familiarisation tours throughout the region

EXPAND your understanding of the Balonne Shire

IMPROVE the benefits to businesses in the Balonne Shire



WHAT IF I HAVE LIMITED KNOWLEDGE ABOUT THINGS TO DO FOR TOURISTS?

The Visitor Information Centre staff will support and train you and you will have the opportunity to visit many of our attractions and operators. There are lots of resources and publications to familiarise you with our local tourism products. And don't forget you will have staff to guide you until you feel confident enough to work alone or with a friend.

AM I INSURED WHILE VOLUNTEERING?

Yes, as with all Balonne Shire Council staff, volunteers are covered by Council's insurance whilst undertaking their duties.

WHAT IF I AM UNSURE ABOUT MAKING THAT KIND OF COMMITMENT?

Come and try a few shifts and then decide! We are sure you will enjoy this type of work as you will get so much satisfaction in the knowledge that you have helped our visitors to enjoy their stay.

DO YOU HAVE SPECIAL SKILLS THAT ARE WAITING

HOW MUCH VOLUNTEERING TIME DO I NEED TO DEDICATE?

You will need to be able to be rostered on a four hour shift: morning, afternoon or weekends. These shifts can be worked monthly if possible, as this will benefit you keeping up to date with what is happening in our region on a regular basis. However the possibilities are endless and any time you can give is greatly appreciated.



WHAT WILL I HAVE TO DO?

- Remember you're with staff who will assist you
- Engage in conversation with tourists
- Provide and distribute brochures
- Light office duties
- Sell craft & souvenirs
- Cash handling including the operation of a cash register and Eftpos system
- Meet great people and enjoy talking to them
- Share your passion for our area—it's infectious!

HAVE FUN!!