



St George Water Restrictions Policy

1. LEGISLATIVE AUTHORITY

- Local Government Act 2009, Section 125–148 – Powers of Authorised Persons;
- Water Supply (Safety and Reliability) Act 2008, Sections 41-43 – Power to Restrict Water Supply;
- Water Supply (Safety and Reliability) Act 2008, Sections 45-48 - Authorised Persons;
- State Penalties Enforcement Act 1999;
- State Penalties Enforcement Regulation 2014, Section 5 (1) – Administering Authority for WaterSupply (Safety and Reliability) Act 2008; and
- State Penalties Enforcement Regulation 2014, Schedule 1.

2. BACKGROUND

This document sets out Council's policy for imposing restrictions for the St George river water supply. The policy is also applicable to the outdoor use of the St George bore water supply. It provides information on the roles and responsibilities of key officers involved in setting of water restriction levels and policing breaches of the prescribed water restrictions.

3. POLICY STATEMENT

Water restrictions shall be set for the St George water supply in accordance with the Water Supply (Safety and Reliability) Act 2008, *Sections 41-43 – Power to Restrict Water Supply*.

Monitoring and compliance shall be carried out in accordance with:

- Water Supply (Safety and Reliability) Act 2008, *Sections 45-48 - Authorised Persons*;
- Local Government Act 2009, *Section 125–148 – Powers of Authorised Persons*;
- State Penalties Enforcement Regulation 2000, *Section 8C*; and
- State Penalties Enforcement Regulation, *Schedule 5*.

4. SCOPE

The policy applies to the use of water in the township of St George.

5. DEFINITIONS

The term **watering** applies to all outdoor use of water by a tap, hose, sprinkler, dripper system, soaker hose or like device.

A **hand-held hose** is a hose held by a person from the discharge end with or without a watering fitting attached.



St George Water Restrictions Policy

6. KEY OBJECTIVES

The key objectives of the St George Water Restriction policy are to:

- Ensure efficient outdoor water use;
- Ensure sufficient water remains in Council's river water allocation for essential indoor and fire fighting uses; and
- Ensure equitable use of the river water supply to maintain consistent water pressure throughout the reticulation network for all customers.

7. DETERMINING RESTRICTION LEVEL BY REMAINING WATER ALLOCATION

In accordance with the Water Supply (Safety and Reliability) Act 2008, Section 41, Council shall impose water restrictions with regard to Council's remaining water allocation in the SunWater St George water supply scheme.

The water restriction levels shall be set in accordance with the below table:

Water Restriction Level	Remaining Allocation (Megalitres) (From 3000ML Total)	Target Monthly Usage for River Water Reticulation (Megalitres)	Daily Limit per connection (Kilolitres)
Level 1	Greater than 1500	-	
Level 2	Between 1500 - 1000	-	
Level 3	Between 1000 - 500	-	
Level 4	Between 500 - 350	50ML	2KL
Level 5	Between 350-250	33ML	1.2 KL
Level 6	Less than 250	20ML	0.8 KL

Notwithstanding, the above methodology for setting water restriction levels, Council may impose water restrictions in extenuating circumstances to maintain river water for fire fighting and sanitary purposes only.

8. WATER RESTRICTION LEVELS

The following tables summarise the times and type of outdoor watering permitted under each level of restriction.

LEVEL 1 RESTRICTIONS - SUMMER (October – April)	
Residences	<u>Odd Street Numbers</u> – 5am – 9am and 5pm – 9pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 5am – 9am and 5pm – 9pm on Wednesdays, Fridays and Sundays
All Schools and Caravan Parks	9am – 12 noon and 3pm – 6pm Monday to Thursday
Other Businesses	<u>Odd Street Numbers</u> – 7am – 11am and 2pm – 6pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 7am – 11am and 2pm – 6pm on Wednesdays, Fridays and Sundays
Rowden Park, Showground, Other Town Parks and Council Facilities	In accordance with parks and gardens programme
Handheld Hoses – All Consumers	Any time
Other and variations to the above	Subject to Individual Council approval



St George Water Restrictions Policy

LEVEL 1 RESTRICTIONS – WINTER (May – September)	
Residences	<u>Odd Street Numbers</u> – Anytime on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - Anytime on Wednesdays, Fridays and Sundays
All Schools and Caravan Parks	Anytime - Monday to Thursday
Other Businesses	<u>Odd Street Numbers</u> – Anytime on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - Anytime on Wednesdays, Fridays and Sundays
Rowden Park, Showgrounds, Other Town Parks and Council Facilities	In accordance with parks and gardens programme
Handheld Hoses – All Consumers	Any Time
Other and variations to the above	Subject to Individual Council Approval

LEVEL 2 RESTRICTIONS	
Residences	<u>Odd Street Numbers</u> – 6am – 8am and 6pm – 8pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 6am – 8am and 6pm – 8pm on Wednesdays, Fridays and Sundays
All Schools and Caravan Parks	9am – 10:30am and 4:30pm – 6pm Monday to Thursday
Other Businesses	<u>Odd Street Numbers</u> – 7am – 9am and 4pm – 6pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 7am – 9am and 4pm – 6pm on Wednesdays, Fridays and Sundays
Rowden Park, Showgrounds, Other Town Parks and Council Facilities	In accordance with parks and gardens programme
Handheld Hoses – All Consumers	Any Time
Other and variations to the above	Subject to Individual Council Approval

LEVEL 3 RESTRICTIONS	
Residences	<u>Odd Street Numbers</u> – 6pm – 8pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 6pm – 8pm on Wednesdays, Fridays and Sundays
All Schools and Caravan Parks	9am – 10:30am Monday to Thursday
Other Businesses	<u>Odd Street Numbers</u> – 4pm – 6pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 4pm – 6pm on Wednesdays, Fridays and Sundays
Rowden Park, Showgrounds, Other Town Parks and Council Facilities	In accordance with parks and gardens programme
Hand-Held Hoses – All Consumers	Any Time
Other and variations to the above	Subject to Individual Council Approval



St George Water Restrictions Policy

LEVEL 4 RESTRICTIONS	
Residences	No external watering except with hand-held hose to a total connection limit of 2KL per connection per day (including internal use).
All Schools and Caravan Parks	No watering except with hand-held hose.
Other Businesses	No watering except with hand-held hose.
Rowden Park, Showgrounds, OtherTown Parks and Council Facilities	Reduced Watering in accordance with parks and gardens programme
Other and variations to the above	No variations approved under level 4 restrictions.

LEVEL 5 RESTRICTIONS	
Residences	No external watering except with hand-held hose to a total connection limit of 1.2KL per connection per day (including internal use)
All Schools and Caravan Parks	No external watering except with hand-held hose on the following days & hours: <u>Odd Street Numbers</u> – 6pm – 8pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 6pm – 8pm on Wednesdays, Fridays and Sundays
Other Businesses	No external watering except with hand-held hose on the following days & hours: <u>Odd Street Numbers</u> – 6pm – 8pm on Tuesdays, Thursdays and Saturdays <u>Even Street Numbers</u> - 6pm – 8pm on Wednesdays, Fridays and Sundays
Rowden Park, Showgrounds, OtherTown Parks and Council Facilities	Reduced Watering in accordance with parks and gardens programme
Other and variations to the above	Subject to Individual Council Approval

LEVEL 6 RESTRICTIONS – Watering of animals by bucket only	
Residences	No external water use, a total internal use of 0.8KL per connection per day
All Schools and Caravan Parks	No external water use
Other Businesses	No external water use
Rowden Park, Showgrounds, OtherTown Parks and Council Facilities	No external water use
Other and variations to the above	No variations approved under level 6 restrictions

9. OPEN – ENDED UNATTENDED HOSES AND TAPS

The use of open-ended unattended hoses and taps for watering shall not be permitted at any time.



St George Water Restrictions Policy

10. NOTICE OF SERVICE PROVIDER WATER RESTRICTION

As a water service provider, Balonne Shire Council must provide notice prior to the introduction of a water restriction under section 43 of the Water Supply (Safety and Reliability) Act 2008. Notice shall be in the form of a written notice to householders delivered to each affected property. In addition, notice should also be provided in the locally circulated newspaper and on the Balonne Shire Council webpage.

11. ALTERNATIVE WATERING TIMES

A resident, business or organisation may make written application for alternative watering times for consideration by the Director of Infrastructure Services. Under normal circumstances, permission will not be granted for extended watering times.

A record of all variations to watering times will be kept by the Council. A copy of the variations to individual times will be made available to the Water and Sewerage Supervisor and all authorised persons monitoring compliance with water restrictions.

12. EXEMPTIONS

The imposed water restrictions do not apply to the following:

- Use of water by fixed or temporary systems NOT drawing water from the reticulated town water supply. These systems, such as a property bore or rainwater tank etc, should be accompanied by appropriate signage clearly visible from the street adjoining the property being watered. Evidence of such system/s is to be made available to authorised persons upon request.
- Use of grey water is permitted however Council approval and plumbing approvals must be obtained. Evidence of such system/s is to be made available to authorised persons upon request.
- Use of water to prevent material risks associated with an accident, fire or hazard to health, safety or the environment.

13. AUTHORISED PERSONS

Compliance monitoring of water restrictions must be carried out by an authorised person of the service provider (i.e. Balonne Shire Council). The person will be authorised under the Local Government Act 2009, Water Supply (Safety and Reliability) Act 2008 and the State Penalties Enforcement Act 1999.

All authorised persons shall carry an authorised person identity card whilst undertaking compliance monitoring of water restrictions. If requested to do so by the occupier of a property, an authorised person shall present the identity card for inspection by the occupier.



St George Water Restrictions Policy

14. INFRINGEMENT NOTICES FOR CONTRAVENTION OF A WATER RESTRICTION

When an authorised officer witnesses a breach of a water restriction, the following details shall be recorded:

- **Name** of the authorised person who witnessed the breach;
- **Address** at which the breach occurred;
- **Time** of breach;
- **Date** of breach;
- **Location** within property; and
- **Details of offence** (e.g. sprinkler, dripper system, unattended open-ended hose etc)

If requested to do so by the property occupier, the authorised officer shall present their identity card for inspection by the property occupier. An occupier may request to inspect an identity card at a later date if it is not practicable to do so or the occupier is not present at the time the authorised officer visits the property.

The following procedure shall be followed for each level of water restriction:

Level 1 (Summer and Winter) Restrictions

1. **Written Warning Notice** – A written notice will be issued to the offender following the first breach. The written notice is to be issued within 48 hours of the offence. All warnings will be cancelled if the water restriction level changes (including changes during level 1 between summer and winter).
2. **Infringement Notice** – An Infringement notice will be issued for the second and subsequent offences. The officer who has witnessed the offence will complete the infringement notice. The infringement notice will be made out to the property owner and delivered by mail. Where the property is owned by multiple persons, the infringement notice will be issued to the first person listed in Council's rating system.

Level 2 Restrictions

1. **Written Warning Notice** – A written notice will be issued to the offender following the first breach. The written notice is to be issued within 48 hours of the offence. A written warning shall be valid for one (1) calendar year from the date of the initial infringement. All warnings will be cancelled if the water restriction level changes.
2. **Infringement Notice** – An Infringement notice will be issued for the second and subsequent offences. The officer who has witnessed the offence will complete the infringement notice. The infringement notice will be made out to the property owner and delivered by mail. Where the property is owned by multiple persons, the infringement notice will be issued to the first person listed in Council's rating system.

Level 3 Restrictions

No warning provided. The first breach will result in an infringement notice. The same process for infringement notices as above for level one restrictions is to be followed.

Level 4 Restrictions

No warning provided. The first breach will result in an infringement notice. The same process for infringement notices as above



St George Water Restrictions Policy

for level one restrictions is to be followed.

Level 5 Restrictions

No warning provided. The first breach will result in an infringement notice. The same process for infringement notices as above for level one restrictions is to be followed.

Level 6 Restrictions

No warning provided. The first breach will result in an infringement notice. The same process for infringement notices as above for level one restrictions is to be followed.

15. PENALTIES

In accordance with the State Penalties Enforcement Regulation 2014, *Schedule 1*, the penalty applicable for contravention of *Section 43(5)* of the Water Supply (Safety and Reliability) Act 2008 is:

Infringement Notice Offence	Penalty Units	
	Individual	Corporation
All Offences	3	15

Under Level 4, 5 and 6 Restrictions if a connection exceeds the daily limit (per day or average between meter reads) this will also constitute a breach and a penalty. Council officer may install a water restrictor that reduces water flow/usage to the connection where the breach occurs.

16. RE-ISSUE OF INFRINGEMENT NOTICES

If the property owner listed on an original infringement notice is not responsible for the water restriction breach **and** the offender is known, the infringement notice may be reissued. In this instance a statutory declaration shall be provided to Council stating the full name and address of the offender and the details of the original infringement notice.

17. SUPERSEDED POLICY

St George Water Restriction Policy – 2019

18. NEXT REVIEW DATE

Annual Revision – January 2021 or sooner if required.